



**For Immediate Release**  
**November 13, 2020**

## RICHLAND LIBRARY ANNOUNCES 11/16 EXPANSION OF SERVICES

*Indoor Browsing, Computer Use & More Available at Select Locations*

Columbia, SC- Richland Library is preparing to safely expand services inside several of our locations, starting Monday, November 16.

**Limited indoor computer use is now available at our Eastover, Northeast and Sandhills locations, and appointments are no longer required at our Main location.** Customers can access the equipment with printing capabilities for one hour on a first-come, first-served basis.

**Limited indoor browsing is available at our Eastover, Main, Northeast and Sandhills locations.** Customers can peruse popular titles for all ages in designated areas of the building, and there are two options to check out materials: touchless self-checkout or minimal contact at a staffed service desk.

**In-person appointments with the library's Social Work Department are available at our Main location.** Customers can choose from walk-in appointments on a first-come, first-served basis or pre-scheduled appointments by calling 803-509-8371 and leaving a message. All appointments take place in the Atrium and are accessible from our Hampton Street entrance.

For the welfare of customers and staff, the library has the following safety protocols in place:

- face-covering requirement for customers, ages three and older
- temperature checks and use of hand sanitizer prior to entering the building
- environmental cleaning and social distancing guidelines from the Centers for Disease Control and Prevention (CDC) and the South Carolina Department of Health and Environmental Control (SC DHEC)
- plexiglass at all staffed service desks
- limiting the number of customers and staff in our spaces
- quarantining of materials for 96 hours prior to recirculation



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access freely.

RICHLANDLIBRARY.COM

Currently, the library provides select services from 9 a.m. - 1 p.m. and 2 - 6 p.m., Monday - Saturday at all 13 locations. The latest updates, regarding library services and operations, are available over the phone, on our [website](#) and through our social media channels.

For questions, please contact Emily Stoll at 803-587-3637 or email [estoll@richlandlibrary.com](mailto:estoll@richlandlibrary.com).

#### **About Richland Library**

Awarded the National Medal in 2017 by the Institute of Museum and Library Services, Richland Library is a vibrant, contemporary organization that provides resources and information that advance the Midlands. Offering state-of-the-art technology, a variety of literary and cultural programs and 13 bustling facilities located throughout the county, Richland Library provides a truly customizable, modern library experience for residents and visitors alike.

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