



For Immediate Release
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RICHLAND LIBRARY LAUNCHES MOBILE SELF-CHECKOUT

Customers Can Use Their Phones to Check out Items at Our 13 Locations

Columbia, SC- **Richland Library** is making it easier for customers to browse and check out items during their next visit. We're now **offering mobile self-checkout at our 13 [locations](#)**.

To get started, customers need to:

- Scan a QR code with their phone or log into their Richland Library account and click mobile self-checkout
- Allow access to the camera on their phone
- Scan or type in the barcode of the item that they would like to check out

The process is complete when a due date appears on the screen along with the title of the item.

"We're adapting to new customer behaviors and developing features that enhance the overall experience across our library system," says Phillip Higgins, Director of Marketing and Digital Strategy. "Mobile self-checkout gives our customers a contactless option to quickly check out their items - bypassing any lines and making the most of their time with us."

Our staff is available to assist with any inquiries, and they're still able to check out materials for customers at our public service desks.



**RICHLAND
LIBRARY**

access freely.

RICHLANDLIBRARY.COM

For access to photos or video, [click here](#), and for questions, please contact Emily Stoll at 803-587-3637 or email estoll@richlandlibrary.com.

About Richland Library

Awarded the National Medal in 2017 by the Institute of Museum and Library Services, Richland Library is a vibrant, contemporary organization that provides resources and information that advance the Midlands. Offering state-of-the-art technology, a variety of literary and cultural programs and 13 bustling facilities located throughout the county, Richland Library provides a truly customizable, modern library experience for residents and visitors alike.

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