



FY 2020 HIGHLIGHTS

Richland Library is a vibrant, contemporary organization that provides resources and information that advance the Midlands. Offering state-of-the-art technology, a variety of literary and cultural programs and 13 bustling facilities located throughout the county, Richland Library offers a truly customizable, modern library experience for residents and visitors alike.



244,137
Total cardholders

including
24,382
new cardholders



4,108,572
Items checked out

including
1,456,814
digital & streaming items



110,362
People attended library programs

42,408
People attended a program online

3,200+
People viewed our first virtual storytime via Facebook

1,100 was the average number of views per virtual storytime



1,333,984
Visits systemwide

43%
Increase in visits to Northeast

5,125

Items circulated since opening of Lower Richland location

2,300

People received social work services



OUR NUMBERS

REVENUES

29,391,734
County Appropriation

3,211,614
Bond Revenue

769,008
State Aid

805,360
Miscellaneous

\$34,177,716
TOTAL

EXPENDITURES

21,234,206
Personnel

4,284,244
Operations

3,571,135
Materials

2,003,748
Capital Projects

\$31,093,333
TOTAL

FY 2020 COVID-19 HIGHLIGHTS

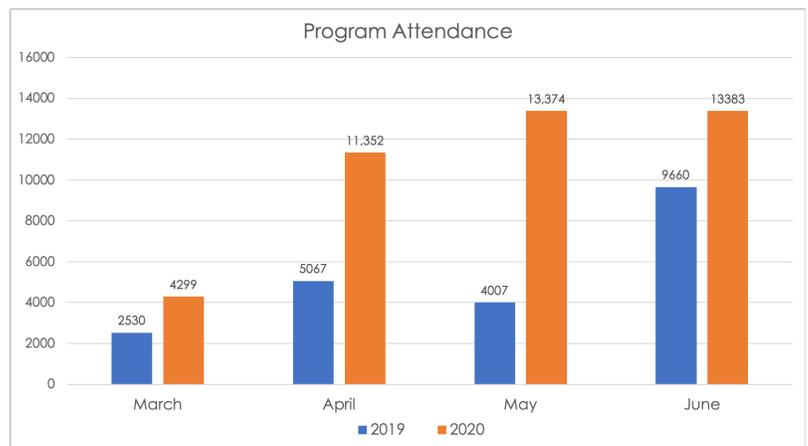
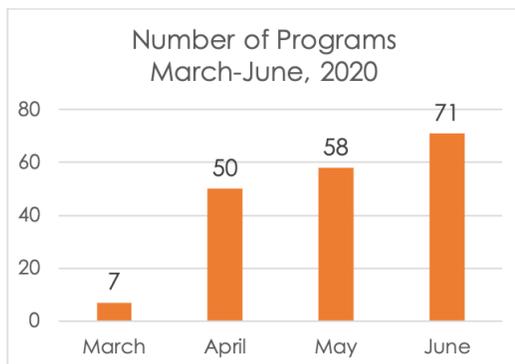
March 16 – June 30, 2020

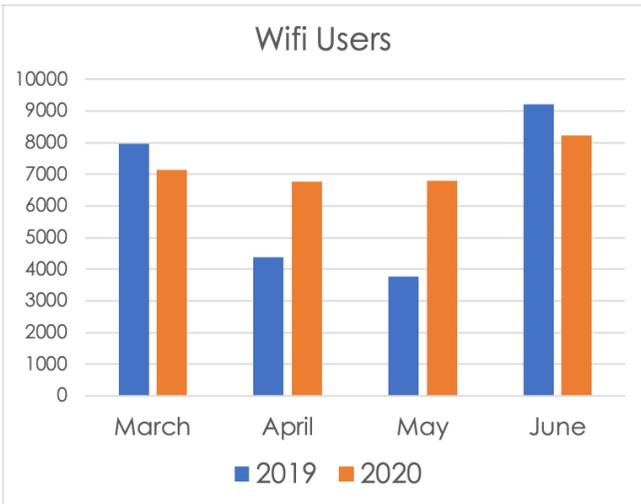
For the safety of staff and customers, Richland Library's physical locations were closed on March 16, 2020 in response to the global pandemic. While our physical locations remained closed through the end of the fiscal year, library staff and customers found innovative ways to utilize the library's resources—continuing to offer opportunities to learn, create and share while also helping to bridge the digital divide in Richland County.



186 Programs with 42,408 attendees

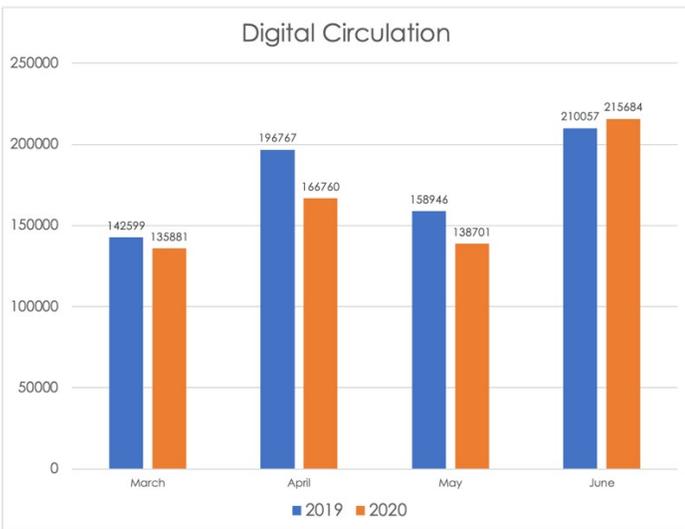
While the number of programs decreased significantly from March - June (down 88%), the library saw a 99% increase in program attendance thanks to quickly transitioning our events online—including 36,706 people who attended an online storytime or streaming performance.





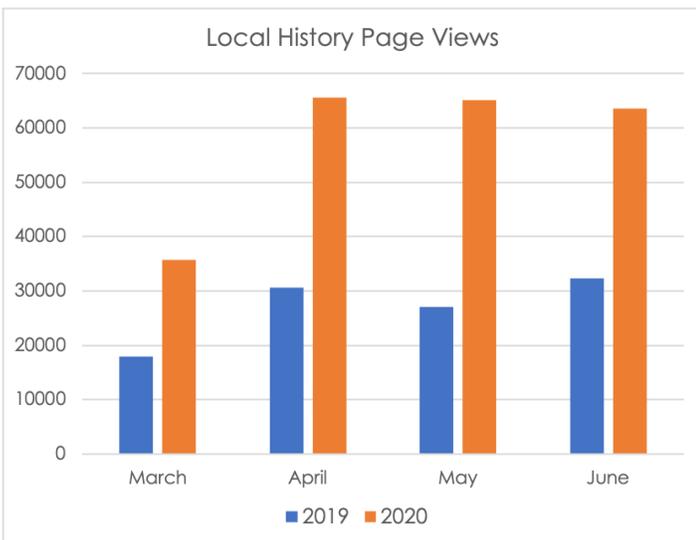
Digital Divide:

Library Wi-Fi was intentionally left on so that customers could access the internet from the parking lots and outdoor spaces—resulting in a 13% increase in the number of customers over the same time last year.



Digital Circulation:

Digital circulation of books, movies and music, remained steady, and sometimes increased, during the 4th quarter of 2020.



Digital Archives:

Local History, already in the midst of a major digitization project, saw a 111% increase in page views of their digital archives.